

1. Who can make Online Tax Payments / What type of taxes can be paid ?

An Individual or Corporate Entity (including Trusts / NGOs / Co-op Banks etc.) can pay either of the following Taxes using our online payment modules:

Excise and Service Tax (CBEC) – Currently we are authorised for accepting payments in Delhi (incl. Gurgaon and Faridabad), Mumbai (incl. Thane, Belapur & Raigad), Kolkata (incl. Haldia) and Chennai. We will keep you informed of further additions in this regard.

Direct Taxes (CBDT) like Income Tax, Corporation Tax, TDS, Fringe Benefit Tax, Wealth Tax etc. We are authorised on an all India basis for accepting Direct Taxes. (Direct Tax payments for Corporates and Section 44AB entities, has been made mandatory with effect from April 01, 2008).

Online Tax payment accounts can be opened for our customers in any of our branches across India.

Online Tax payments is a simple process of activation of internet banking with transactions access.

2. Steps for Online Tax payment (CBDT)

Customer to apply for Transaction Access for either Corporate / Retail Net Banking. (For documentation please refer Intranet > Departments > Net & Mobile).

Corporates can also apply for restricted access to make only Tax / DGFT Payments. Payments can be made 24 x 7.

“Transactions” access under Internet Banking is different from “View” access. Please make sure that “Transactions” passwords are issued before tax payments are initiated.

On receipt of transaction password for the first time, Corporate is required to first login to Corporate Net banking on our Website and change their password. The change password screen appears by default.

Income (Direct) Tax payments including TDS are initiated on the Tax Information network on NSDL: <https://onlineservices.tin.nsd.com/etaxnew/tdsnontds.jsp> (Link to <https://onlineservices.tin.nsd.com/etaxnew/tdsnontds.jsp>)

The payment process flow for Direct Taxes is detailed below:

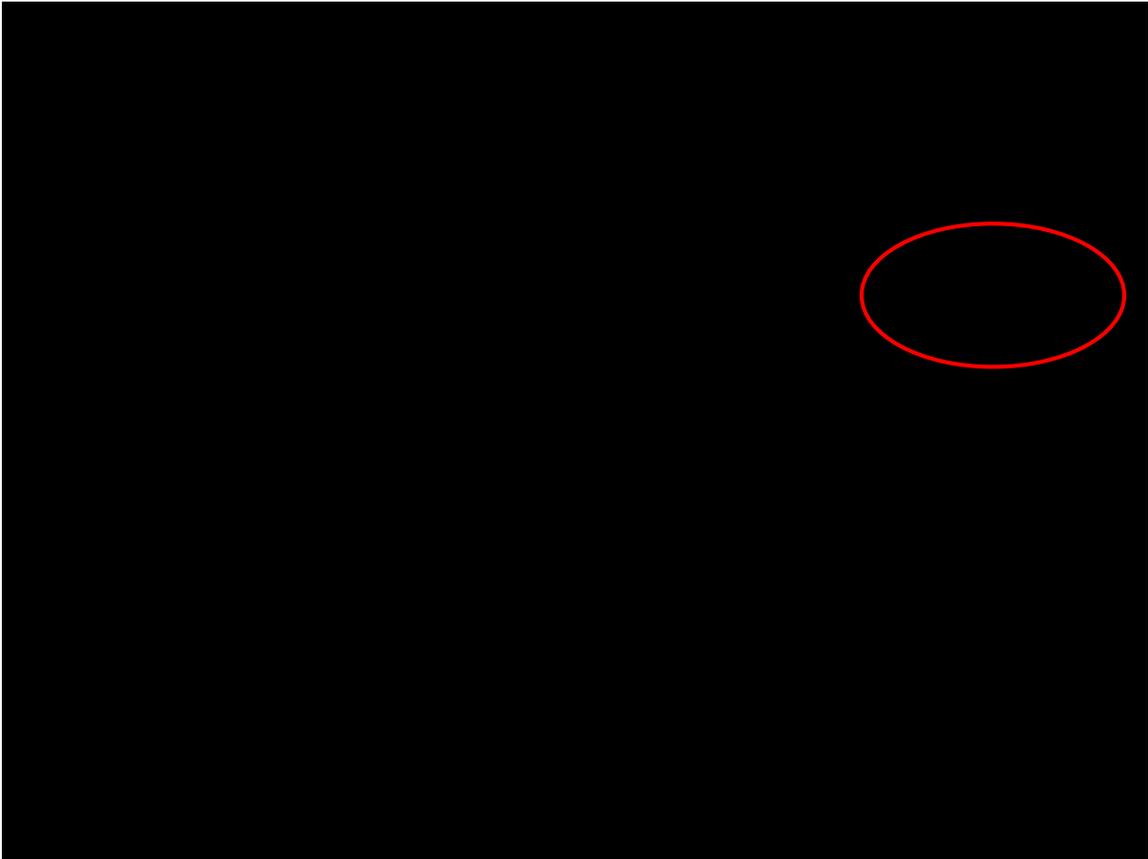
Using the above link(s), select and click on the applicable challan for which payment is to be made

(The Challan page can be saved to favourites in case repeated payments are to be made)



All the payments which can be made manually, are also covered in the Internet Mode.

As a sample case, we will initiate an Advance Tax payment on the ITNS 280 Challan (Income and Corporation Tax)

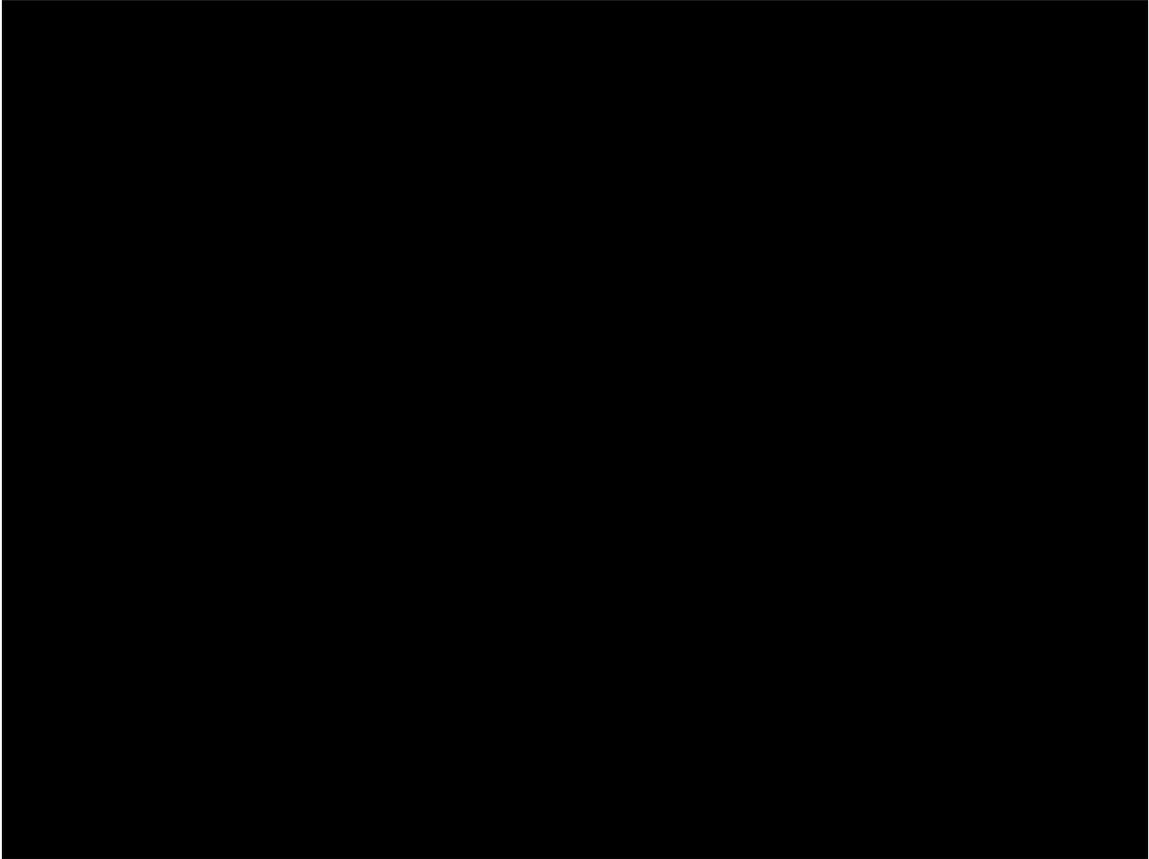


Input the applicable details. Fields with * marks are mandatory

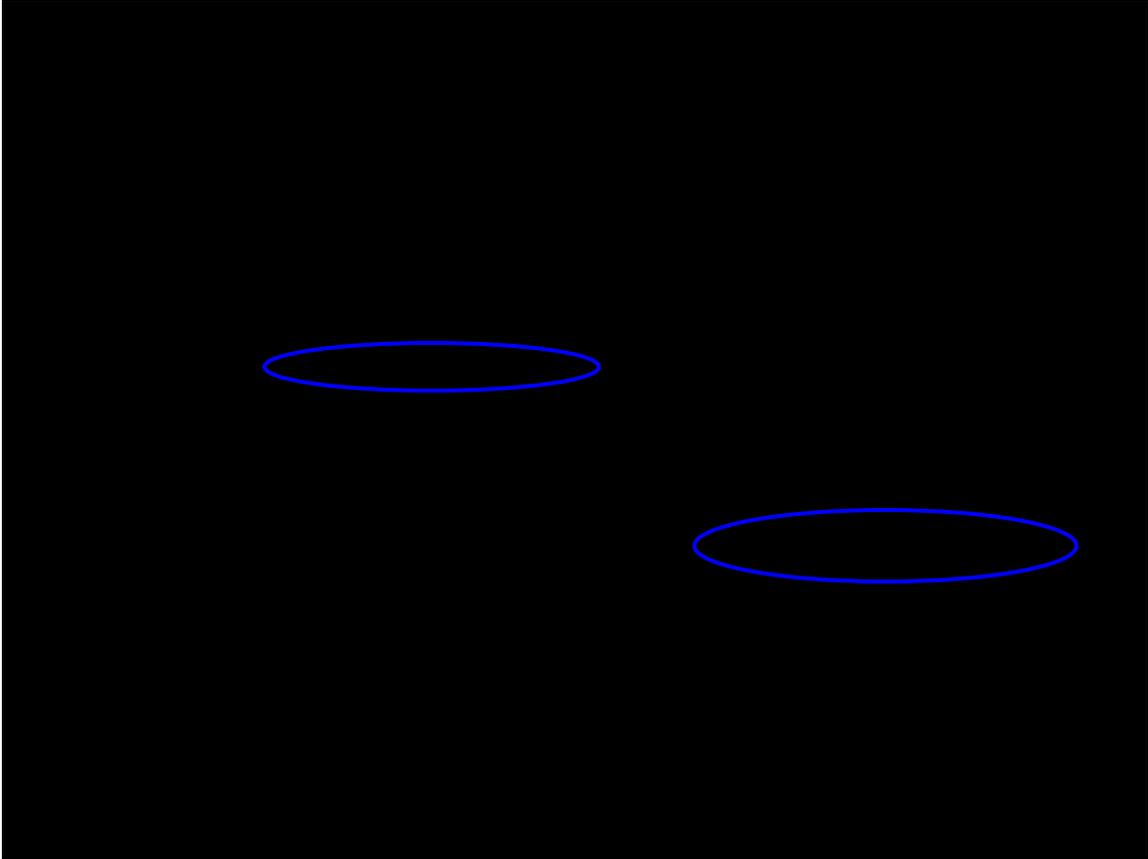
Bank name drop down gets populated only on input of valid PAN or TAN



Choose IDBI Bank for making your payments and click on proceed.



Check the name input with that available on the TIN and click on "Submit to Bank"



Based on user type whether Individual or Corporate, the user is required to login using Login Id and Password.

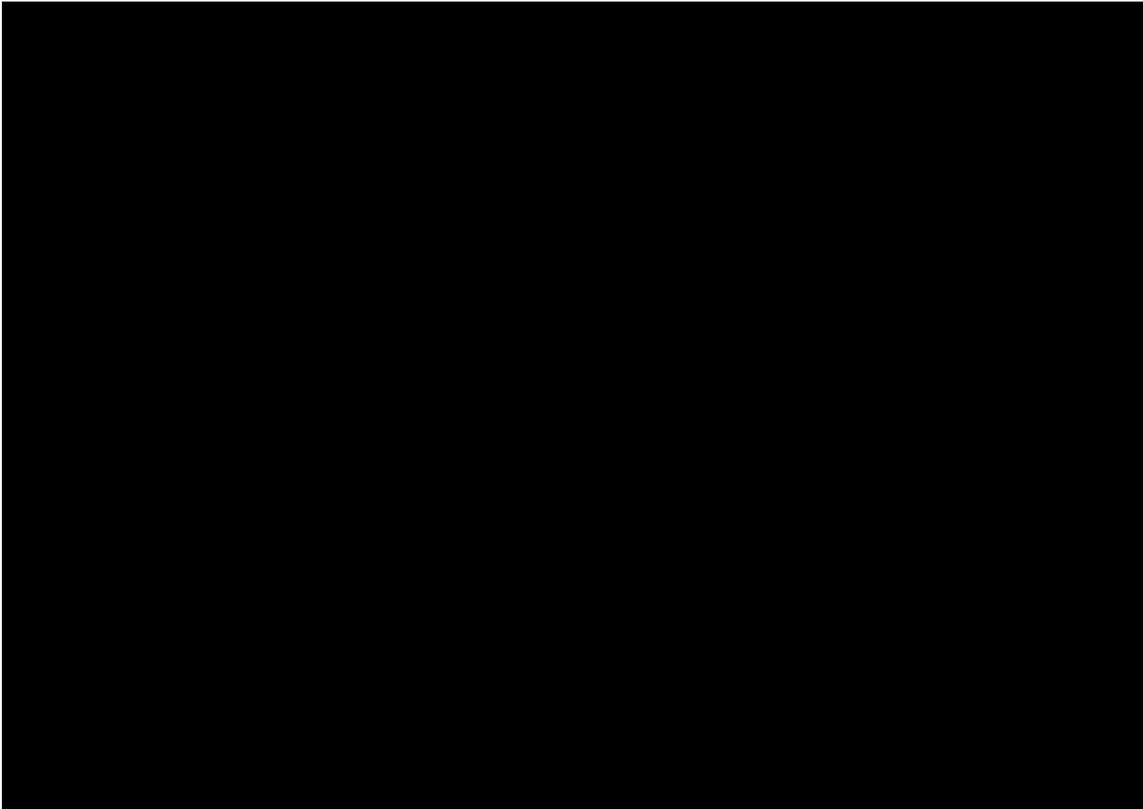
Important: Corporate users need to click on the “Corporate Users” tab.



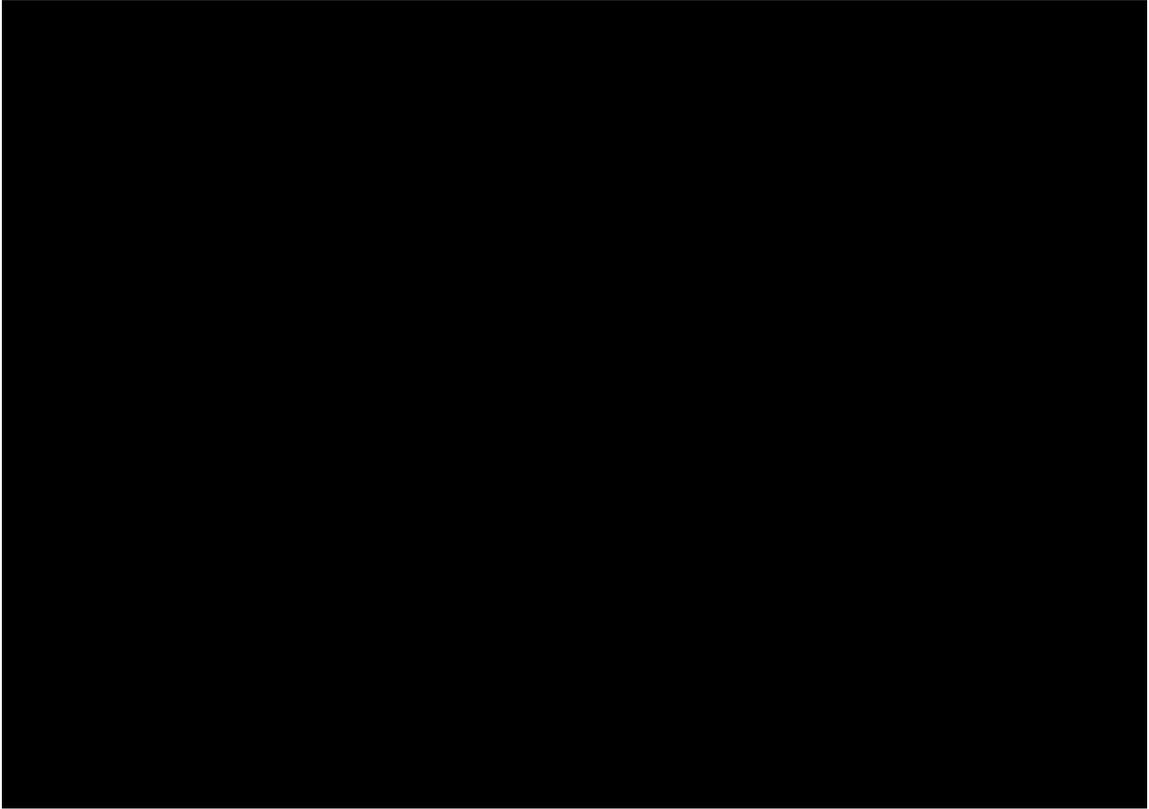
Incase of Corporate user, Input the Corp ID, User ID & Login password

For our sample transaction, the inputter is Mr Test under Corp ID RAVI

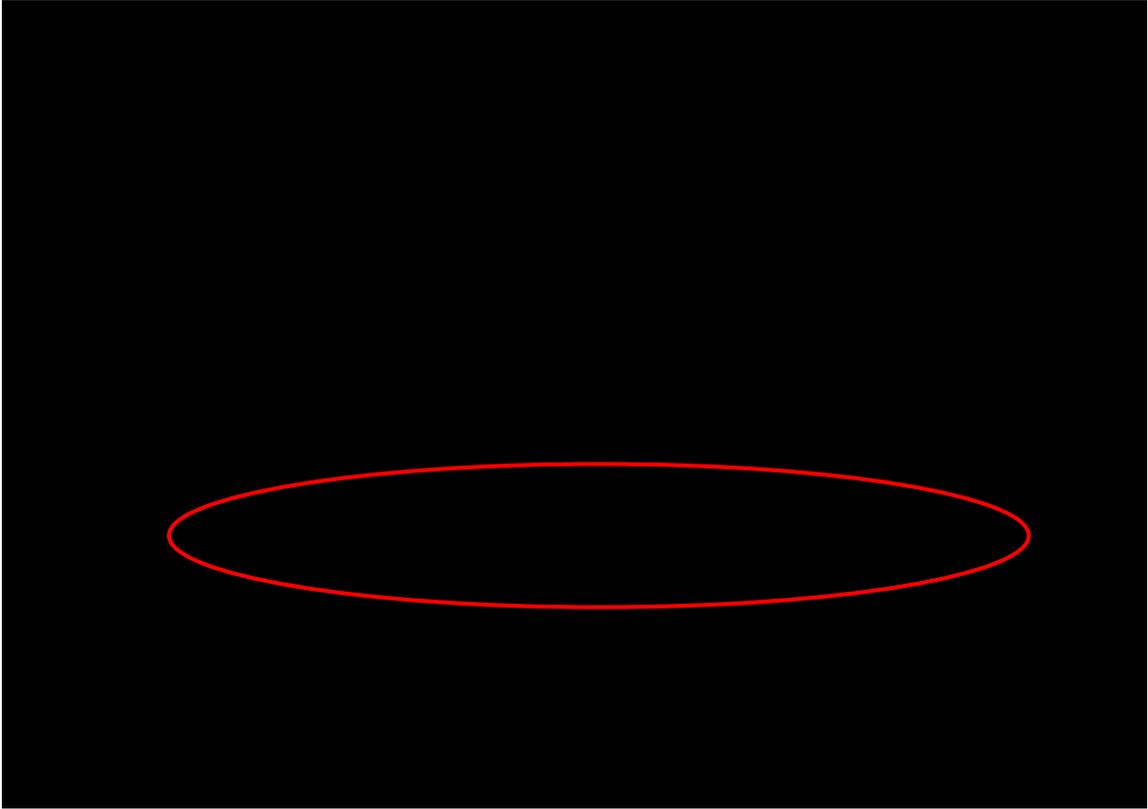
The Corp ID & User ID are NOT Case Sensitive. The passwords are case-sensitive. (**Corporate to ensure that in case of first time use of Net Banking to change their password before initiating the tax payment transaction**)



Challan is displayed to facilitate entry of amount

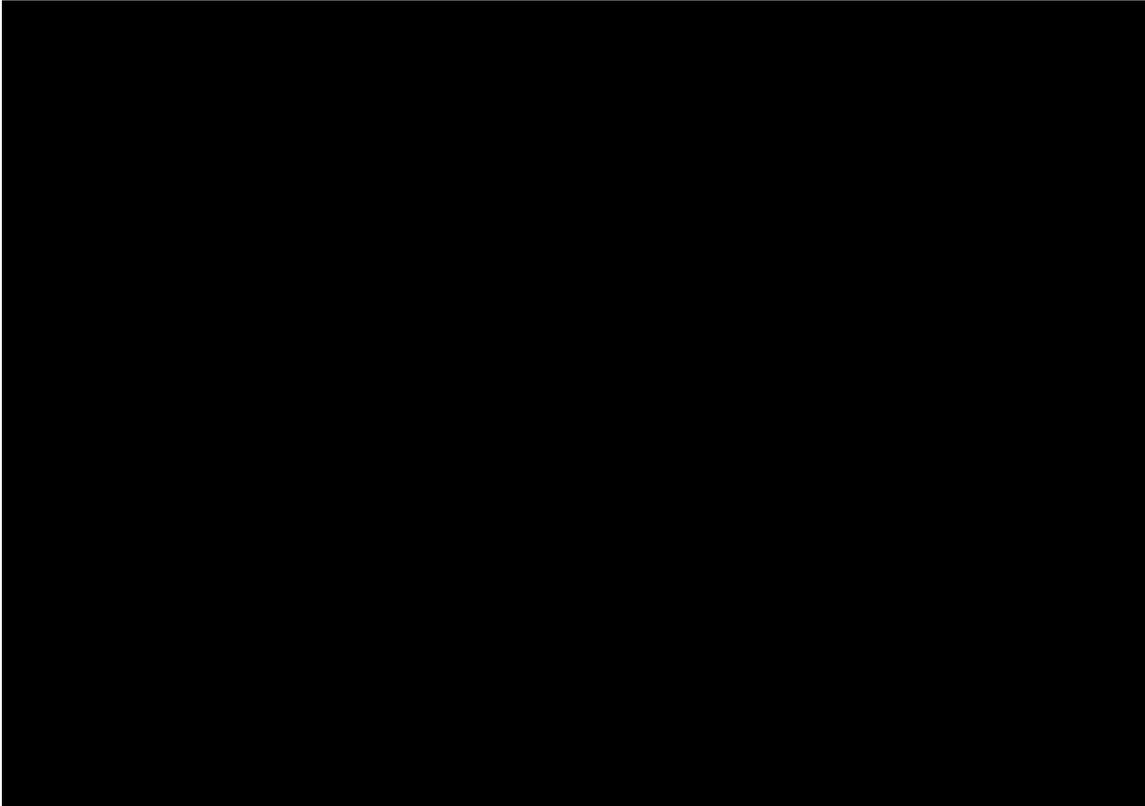


Choose the account from which the payment is to be made

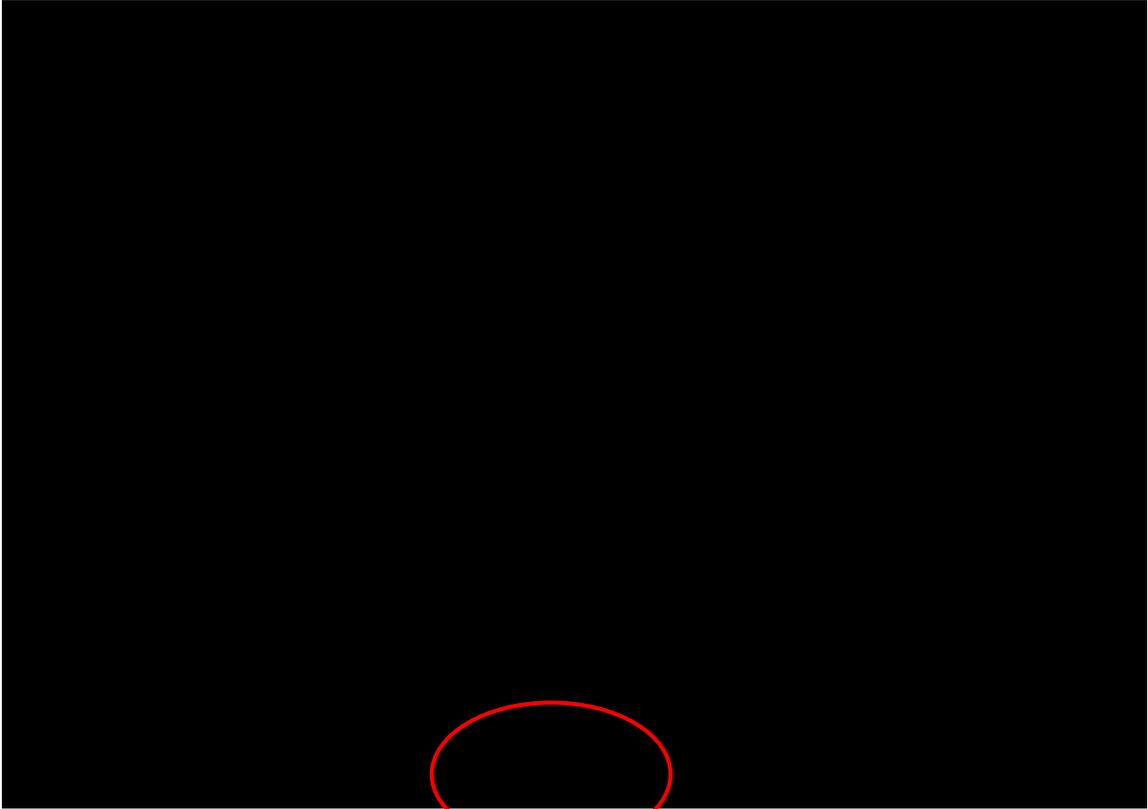


As against a single input in many Banks, we offer maker / checker (authorization) option for our Corporate customers.

Input the User ID of the approver by clicking on LOOKUP or by simply inputting the ID in the box

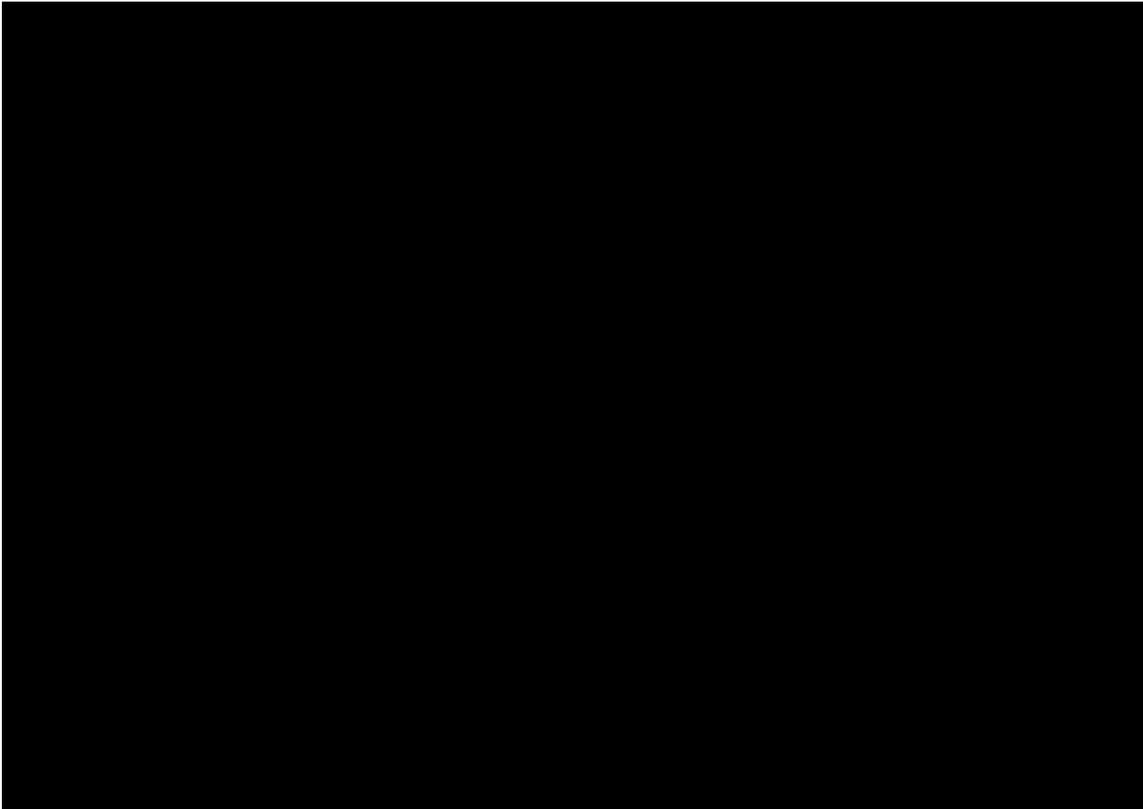


Click on make payment



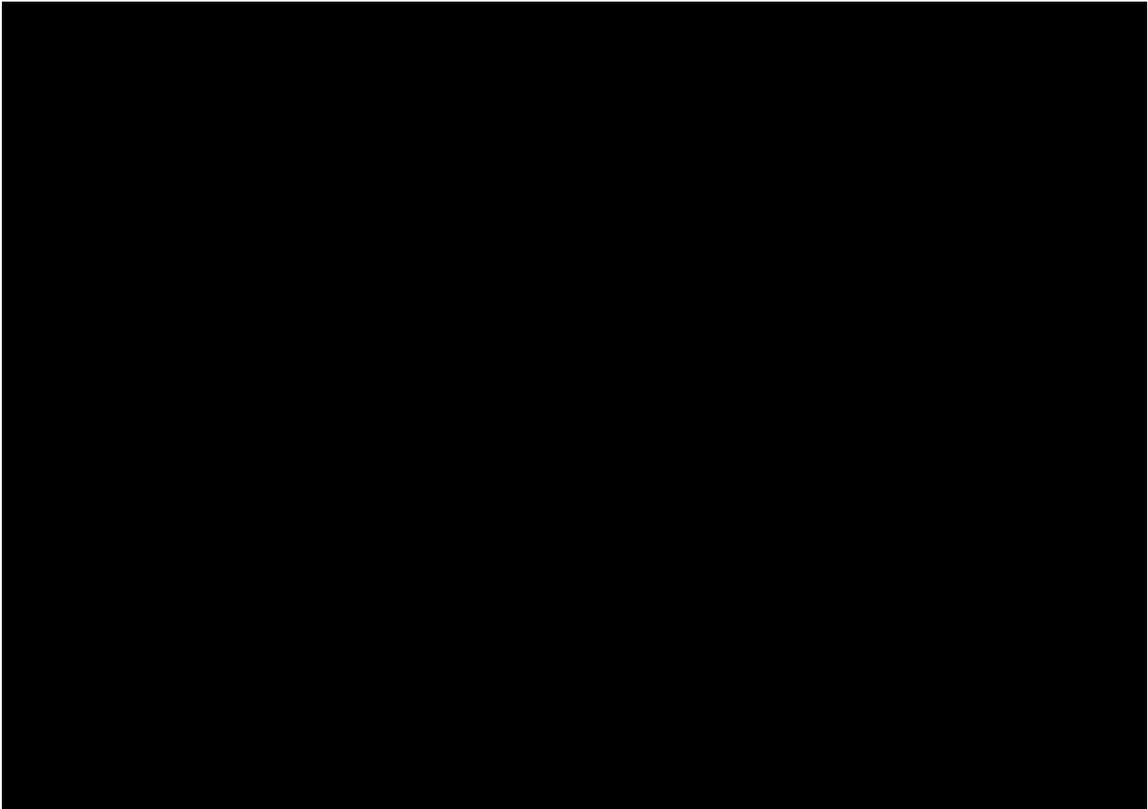
Confirm transaction page appears

Input maker's User ID and Transaction password (**Transaction password is separate from the Login password used earlier**)



Tax Payment is sent to the selected approver.

Inputter to keep a record of the reference number of the transaction sent for approval.



If required, click on “Exit to NSDL” button to initiate a fresh transaction.

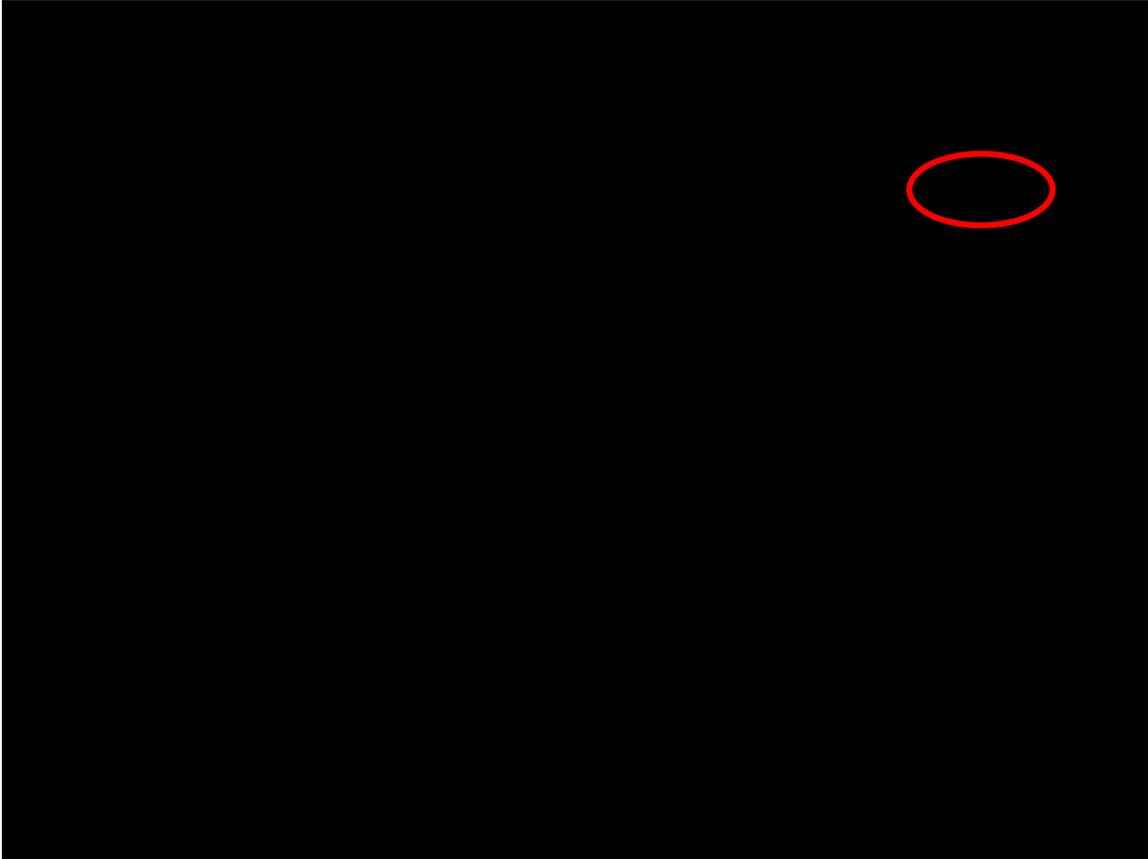


Authoriser / Approver Mr. SANTOSH under Corp ID RAVI, logs in using the home page. (The Corporate Banking sign-on page can be added to the favourites)

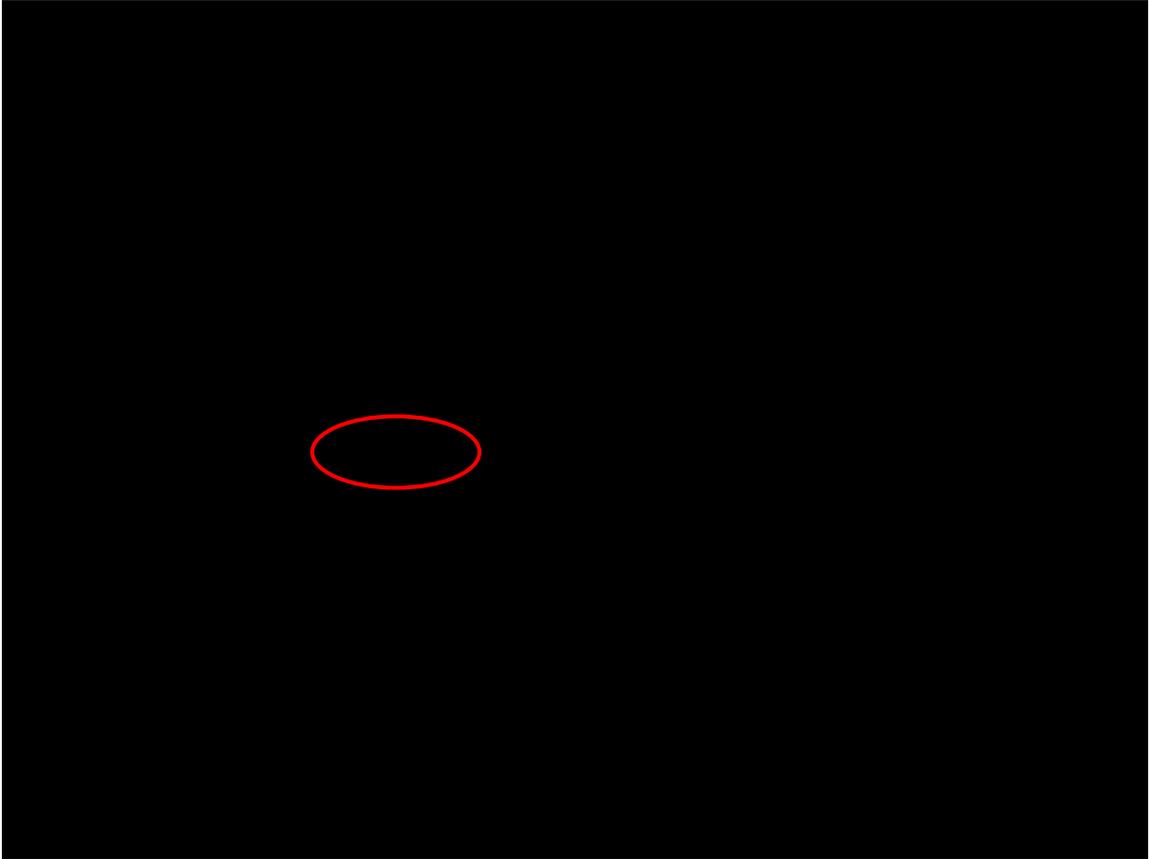
The Corp ID RAVI & User ID SANTOSH are input along with the log-in password for User Santosh



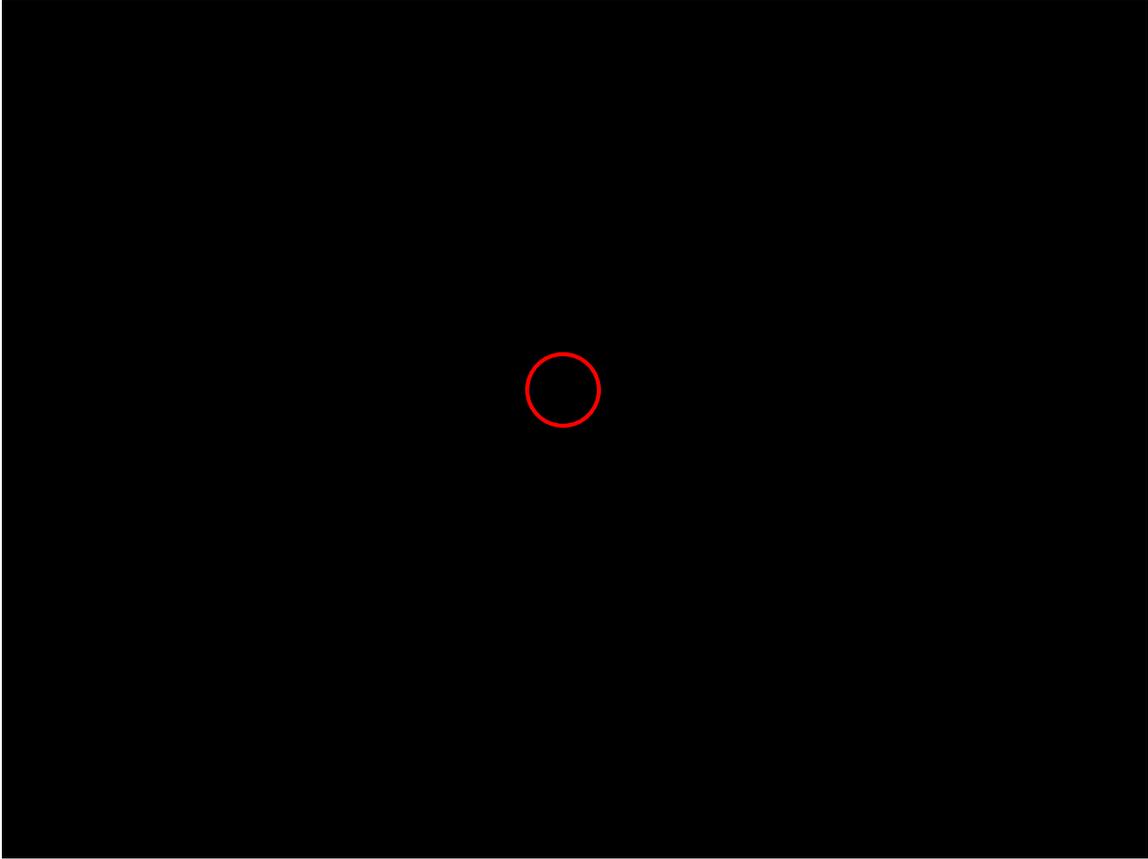
Approver logs in and clicks on APPROVALS menu



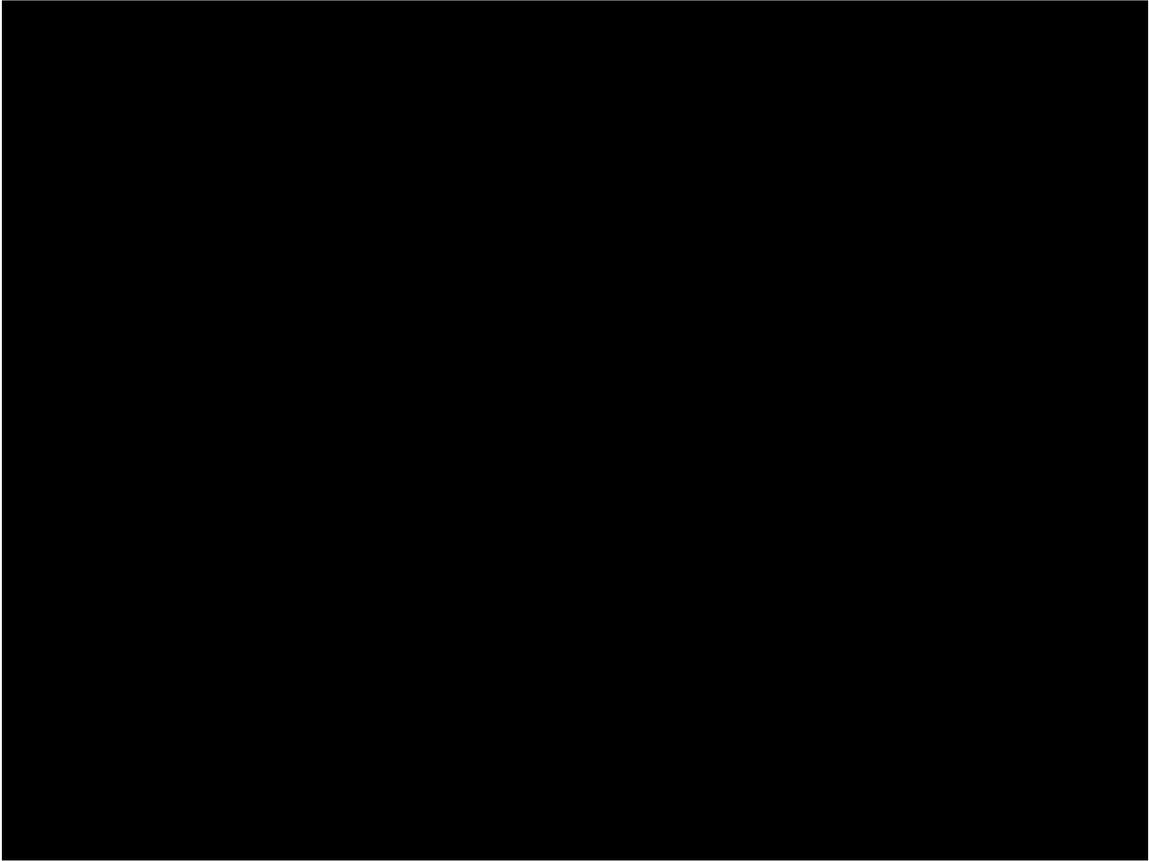
The record to be approved is fetched by inputting the reference number



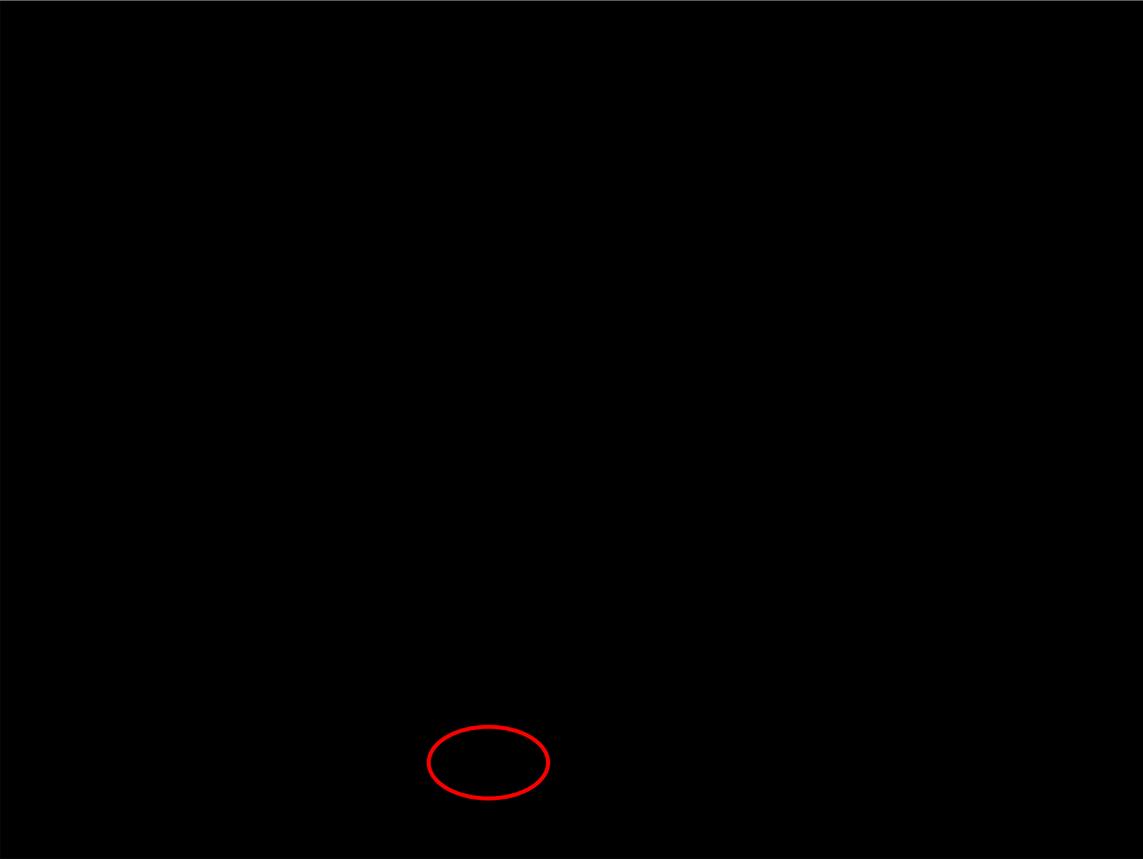
Transactions awaiting approval are displayed. Click on Details for particulars of the transaction.



On clicking on Details, full details of the payment will be displayed.



Scrolls down for full details

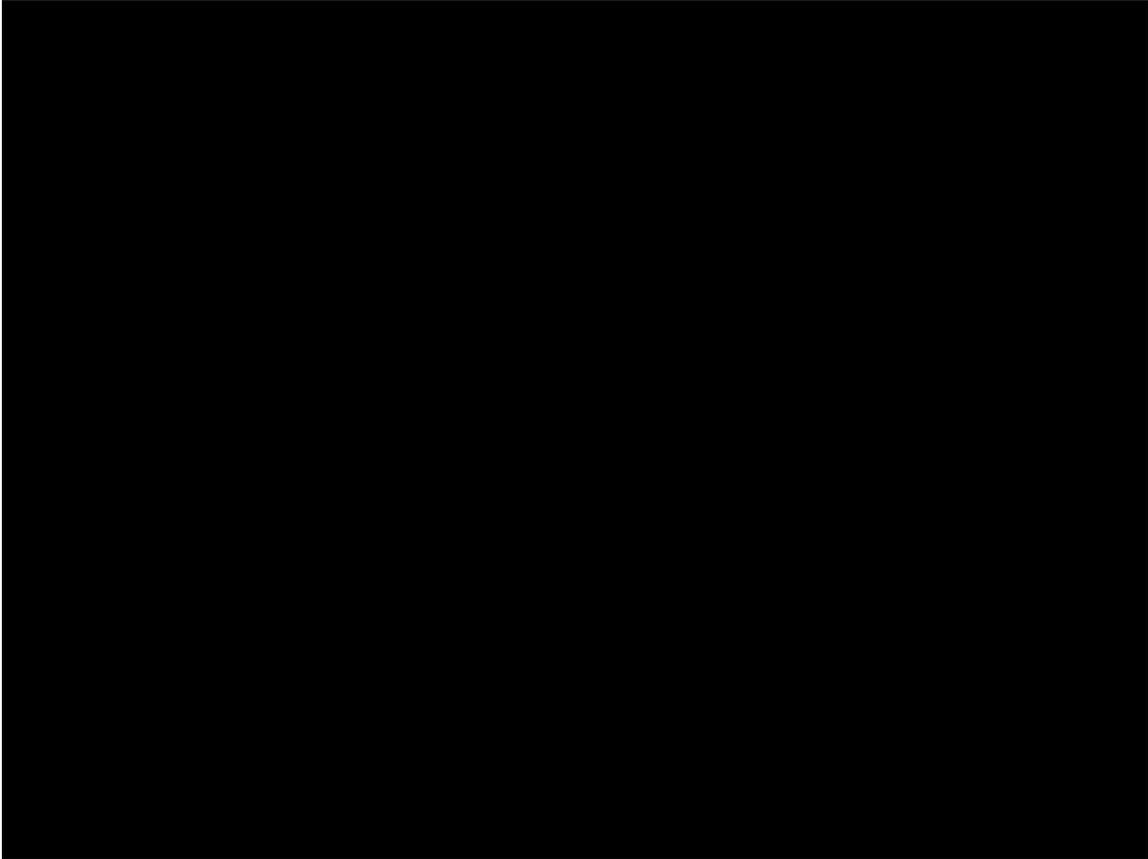


Payment Details being correct, authoriser clicks on the approve button.

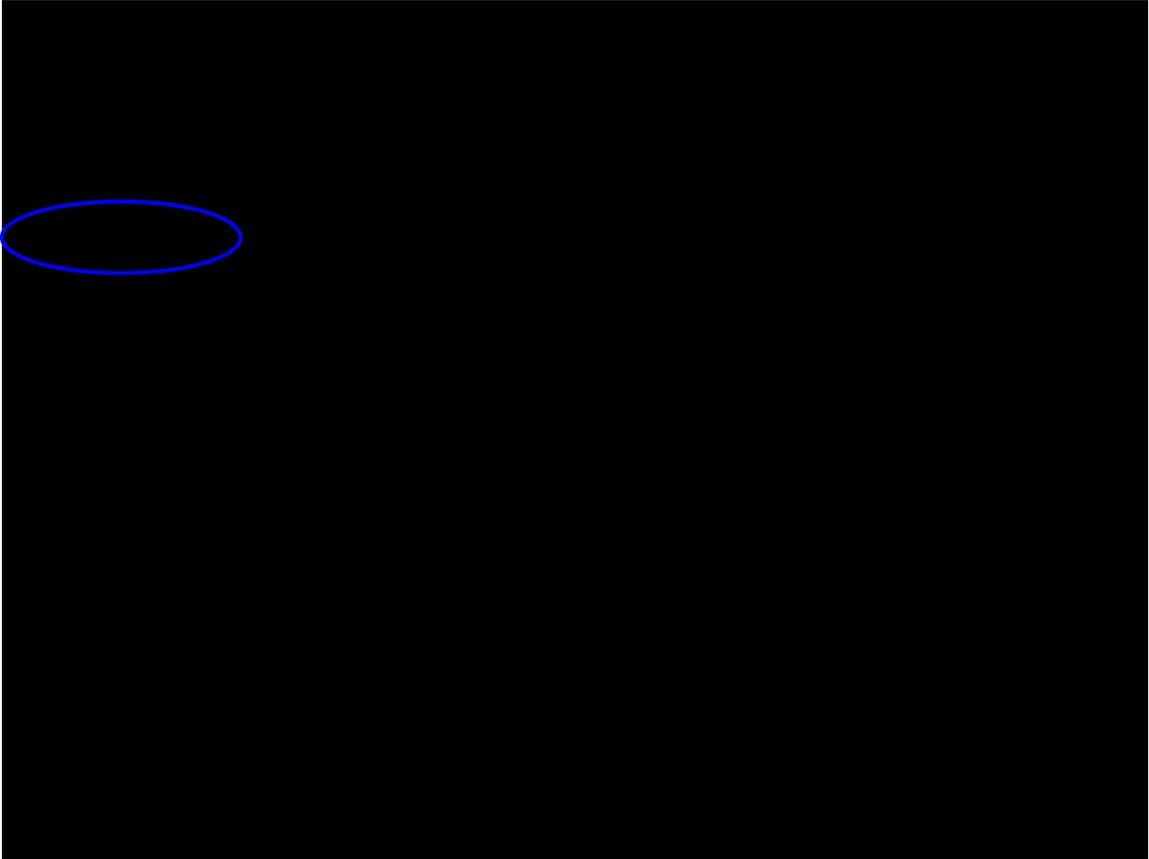
The confirm transaction page appears



Approver inputs his User ID SANTOSH and his Transactions password (this transactions password is separate from the log-in password used to enter into the Approvals menu)



Payment is successfully made and online challan is displayed



Scroll down to view the online Challan Identification Number (CIN) details and click on the print icon to keep a print of the online challan

The screenshot shows the IDBI Bank online banking interface in Microsoft Internet Explorer. The browser address bar displays a URL starting with https://corp.idbibank.co.in. The page header includes the IDBI Bank logo, a location dropdown set to 'All Locations', and a user name 'Dr.SANTOSH BALAN'. A navigation menu contains various options like Accounts, Bills, Transfers, Requests, Trade, Limits, Upload, Cash Mgmt, Mails, Customize, Approvals, and Activity.

The main content area is divided into several sections:

- DETAILS OF PAYMENTS:** A table showing payment components: Tax (1), Surcharge (1), EduCess (1), Interest (0), Penalty (0), Others (0), and a TOTAL of 3. Below this, it says 'TOTAL (in Words) Rupees Three rupees only'.
- Payment Information:** 'Paid in Cash / Debit to A/c / Cheque' is 'internet', dated '27052008'. 'Drawn on' is 'internet banking through idbi bank'.
- Tax Payers Counter Foil:** Shows a PAIR of 'A A A C I I 1 1 0 5 R'. 'Received from' is 'IDBI BANK LTD. TEST PYMNT'. 'Paid in Cash/ Debit to A/c / Cheque No' is 'internet'. 'For Rs.' is '3', with '(in words) : Three rupees only'. 'Drawn on' is 'internet banking through idbi bank'. 'On Account Of' is 'CHALLAN NO/ITNS 280 0020 - INCOME TAX ON COMPANIES (CORPORATION TAX) 100 - Advance Tax'. 'For the Assessment Year' is '2009-10'.
- BANK SEAL:** 'Payment Status' is 'Successful'. 'idbi bank reference no.' is '1092022'. A table shows 'BSR Code' (6310238), 'Tender Date' (27052008), and 'ChallanNo' (50067). Below this is the IDBI Bank Ltd address: 'Marigold House, Plot No A-34, Marol Nishi, Andheri (E), Mumbai 400093, (Internet Collection Centre)'.

At the bottom of the page, there is a button labeled 'Click here to Print Challan' with a printer icon, which is circled in blue. A 'Back' button is also visible next to it.

Account details are viewed to confirm the debit in the account.

The screenshot displays the IDBI Bank online banking interface in Microsoft Internet Explorer. The browser address bar shows the URL: <https://corp.idbibank.co.in/corp/BANKAWAY;jsessionid=000000GkBoJQNdga4mWO6BUlwzK:-17bwayparam=da0%2BcCrhCJfJtYXCZuARrhMYei0G7D%2FyjdL1LX5FKJn>. The user is logged in as Dr.SANTOSH BALAN.

The navigation menu includes: Accounts, Bills, Transfers, Requests, Trade, Limits, Upload, Cash Mgmt, Mails, Customize, Approvals, and Activity. The sub-menu for Operative Accounts is active, showing Deposit Accounts, Loan Accounts, Trade Accounts, and All Accounts.

The page title is "Accounts > Operative Accounts > Mini Statement". The account ID is 99910200003834 - RAVI NAIR (DEMO ID). The Mini Statement dropdown is set to "Mini Statement".

Balance Details for RAVI NAIR (DEMO ID).

Account Id	99910200003834
Account Balance	127.00
Available Balance	127.00
Effective Balance	127.00
Lien Balance	0.00
Unclear Balance	0.00

Transactions Made

SNO	DATE	DESCRIPTION	CASH	TRANSACTION AMOUNT
1	27/05/2008	IPAYESHIP//1092022.0020 100	DR	3.00
2	26/05/2008	INET TEST ENTERY REV TEST A/C DT 240508	CR	1.00
3	24/05/2008	IPAYINST//1087432/AAACH2452EXM002EHI LI	DR	1.00
4	20/05/2008	INET TEST TRXN REV TO TEST A/C DT 170508	CR	8.00
5	17/05/2008	IPAYESHIP//1077567.0021 400	DR	3.00
6	17/05/2008	INET:99910200003834To041103000000125/gh	DR	3.00
7	17/05/2008	IPAYESHIP//1077555.0021 400	DR	1.00
8	17/05/2008	IPAYESHIP//1077550.0021 400	DR	3.00

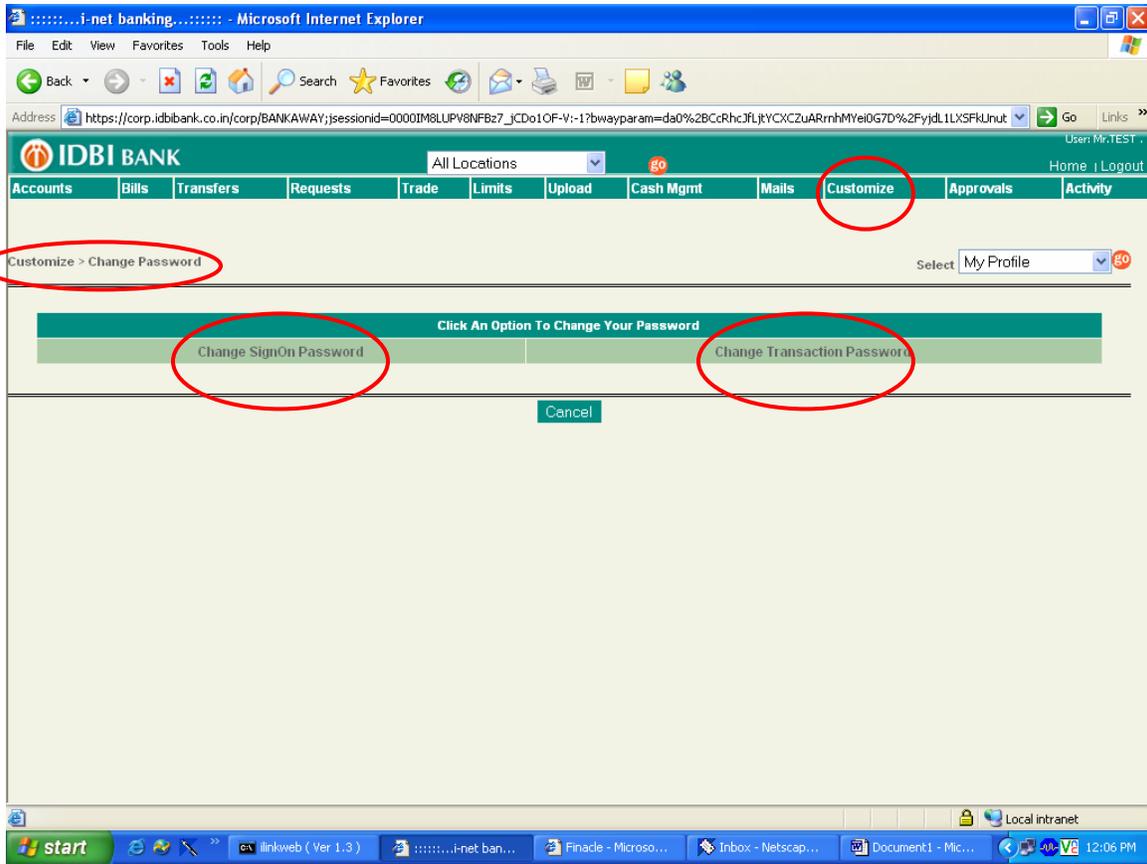
The first transaction (SNO 1) is highlighted with a red box, indicating a debit of 3.00 on 27/05/2008.

Click on Approvals menu to approve the next transaction, as the case may be.

The screenshot shows a Microsoft Internet Explorer browser window displaying the IDBI Bank corporate portal. The address bar shows a URL with session and location parameters. The page header includes the IDBI Bank logo, a location dropdown set to 'All Locations', and a 'go' button. A navigation menu at the top contains links for Accounts, Bills, Transfers, Requests, Trade, Limits, Upload, Cash Mgmt, Mails, Customize, Approvals, and Activity. The 'Approvals' menu item is highlighted. Below the navigation menu, the page title is 'Approvals > Search Records Based On Following Criteria'. The search criteria form includes fields for Menu Item (set to 'All Request Type'), Date (From Date and To Date), Amount (From Amount and To Amount), Ref No, Entered By (with a 'Search User' button), and Approval Status (set to 'ALL STATUS'). A 'Retrieve' button is located below the search criteria. The Windows taskbar at the bottom shows the Start button and several open applications, including 'linkweb (Ver 1.3)', 'IDBI BANK - Mic...', and 'Inbox - Netscap...'. The system clock shows the time as 2:29 PM.

Troubleshooting: Points to check initiating eTax Payments:

- a) Customer should have customer Login ID, Login Password and transactions password for inet banking.
- b) Before initiating any transaction, Passwords - both Log in & Transaction are to be changed. Passwords are changed by default request or from the "Customize" menu.
- c) At the time of change in passwords, a special character like "@", "#", "^" etc. is to be mandatorily input.
- d) Internet Explorer 5.5 and above is being used as the browser (recommended browser)
- e) Inputters and Approvers are correctly mapped.



Troubleshooting: continued ...

- f) In some cases customers may complain that they are unable to make the Tax payment or that the window suddenly disappears.

PI check the Pop Up settings in Tools Option of the browser. It should be disabled.

The screenshot shows a Microsoft Internet Explorer browser window displaying the IDBI Bank website. The browser's address bar shows the URL <http://www.idbibank.in>. The 'Tools' menu is open, and the 'Pop-up Blocker' option is highlighted with a blue circle. The website content includes a navigation menu with links like 'Home', 'About Us', 'Financials', 'Subsidiaries', 'FAQ's', 'Investor Query', 'JN IDBI Staff College', 'Our Network', 'Careers', and 'Contact Us'. A prominent banner for 'IDBI presents a Savings Account tailor-made for the 21st Century woman' is visible. The page also features sections for 'Personal Banking' (Deposits, Loans, Payments, etc.), 'What's New(s)', 'Stock Quote', 'Home Loans', 'NRI Services', 'India Remit', 'Corporate Banking', 'SME Finance', 'Agri Business', 'ePayment of Taxes', 'Pay your Tax Online', 'Preferred Banking', 'Red Carpet Rolled out for You', 'Notices / Tenders', 'Loan App. Forms', 'Schedule of Charges', 'Complaint Form', 'Security Info', and 'Other Highlights'. The Windows taskbar at the bottom shows the Start button, several open applications, and the system clock displaying 12:16 PM.

Troubleshooting: continued ...

- g) Before initiating any transaction pl ensure that Bills option as shown in the screen below, is visible

