

## Head Office: IDBI Tower, WTC Complex, Cuffe Parade, Colaba, Mumbai-400 005

## **Notice to the Customers**

## Dear Customers,

IDBI Bank has decided to continue with the facility of unlimited numbers of free transactions for its Savings Bank account customers at bank's own ATMs at all locations.

The number of 5 free transactions per month (inclusive of both financial & non-financial) for Saving Bank account customers at other banks' ATMs shall also be continued at all locations except in 6 metro locations viz. Mumbai, New Delhi, Chennai, Kolkata, Bengaluru and Hyderabad).

The number of free transactions at other banks' ATMs in the above 6 metro locations will be reduced from 5 to 3 transactions per month (inclusive of both financial & non-financial) with effect from April 1, 2015. This reduction will not apply to small / no frills / Basic Savings Bank Deposit account holders, who will continue to avail 5 free transactions at all locations in other Banks' ATMs, as hitherto.

Charges of Rs.20/- per financial transaction (inclusive of Service Tax) and Rs.8/- per non-financial transaction (inclusive of Service Tax) will be applicable for transactions beyond the above free transaction limits at other banks' ATMs.

For any further clarifications, please contact us at our toll free numbers:

1-800-22-1070 (for BSNL/MTNL) & 1-800-200-1947 (for all other operators) or your nearest IDBI Bank Branch.

Sd/-Dy General Manager Alternate Channels & Cards IDBI Bank Ltd. Date: February 28, 2015