



**Address and Area of Operation of Banking Ombudsman across India and
Corresponding Nodal Officers of the Bank**

S.No	Centre	Banking Ombudsman (BO)	Area of Operation	Name and Address of the Nodal Officer of the Bank
1	Ahmedabad	C/o Reserve Bank of India Office of RBI Ombudsman, 4 th Floor, Riverfront house Behind H. K. Arts College Between Gandhi and Nehru Bridge Puja Pramukh Swami Marg (Riverfront Road-West) Ahmedabad 380009 - STD Code: 079 Tel.No. 27545422 Fax No. 26583325 Email: boahmedabad@rbi.org.in	Gujarat, Union Territories of Dadra and Nagar Haveli, Daman and Diu	Shri Faisal Rahat (DGM) IDBI Bank Ltd., IDBI Complex, Lal Bungalows, Off C. G. Road Ahmedabad – 380 006. Tele No.: 079 - 6607 2674 Mobile No.: 9826257144 Email: faisal_rahata@idbi.co.in
2	Bengaluru	C/o Reserve Bank of India 10/3/8, Nrupathunga Road Bengaluru -560 001 STD Code: 080 Tel.No. 22210771/22275629 Fax No. 22244047 E-mail: cms.bobengaluru@rbi.org.in	Karnataka	Smt. Kavita Ramesh Nair (DGM) IDBI Bank Ltd., IDBI House, 58 Mission Road Bangalore – 560 027 Tele No.: 080-61451121 Mobile No.: 8691017752 Email: kavita_nair@idbi.co.in

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3	Bhopal	C/o Reserve Bank of India Hoshangabad Road, Post Box No.32, Bhopal-462 011 STD Code: 0755 Tel.No.2573772/2573776 Fax No.2573779, E-mail: cms.bobhopal@rbi.org.in	Madhya Pradesh	Shri Bijay Kumar Burnwal (DGM) IDBI Bank Ltd., Centre Point Commercial Complex, First Floor, T T Nagar, New Market, Bhopal 462 003 Madhya Pradesh Tele No.: 0755-848317 Mobile No.: 9800880650 Email: bijay.burnwal@idbi.co.in
4	Bhubaneswar	C/o Reserve Bank of India Pt. Jawaharlal Nehru Marg Bhubaneswar-751 001, STD Code: 0674 Tel.No.2396207/2396008 Fax No. 2393906 E-mail: cms.bobhubaneswar@rbi.org.in	Odisha	Shri Shivendra Pratap Singh (DGM) IDBI Bank Ltd., 2nd Floor, IDBI Bank House Janpath, Bhubaneswar 751 022 , Odisha Tel. No.: 0674-2610211 Mobile No.: 8317080268 Email: shivendra@idbi.co.in
5	Chandigarh	C/o Reserve Bank of India 4 th floor, Sector-17, Chandigarh 160 017 STD Code: 0172 Tel.No.2721109/2721011 Fax No. 2721880 E-mail: cms.bochandigarh@rbi.org.in	Punjab, Union Territory of Chandigarh and Panchkula, Yamuna Nagar and Ambala Districts of Haryana	Shri Diwakar Bhatia (DGM) IDBI Bank Ltd., SCO -72-73, Sector – 17 B, Chandigarh 160 017 Tele No.: 0172 - 5001653 Mobile No.: 9855701600 Email: diwakar.bhatia@idbi.co.in

S. No	Centre	Banking Ombudsman (BO)	Area of Operation	Name and Address of the Nodal Officer of the Bank
6	Chennai	C/o Reserve Bank of India Fort Glacis, Chennai 600 001 , STD Code: 044, Tel No.25399170/25395963/ 25399159 , Fax No. 25395488 E-mail: cms.bochennai@rbi.org.in	Tamil Nadu, Union Territories of Puducherry (except Mahe Region) and Andaman and Nicobar Islands	Shri Pradeep C (DGM) IDBI Bank Ltd., 115, Anna Salai, Saidapet Post Bag No. 805, Chennai 600 015 , Tamil Nadu Tel. No.: 0821-2545442 Mobile No.: 8867597406 Email: pradeep_c@idbi.co.in
7	Dehradun	C/o Reserve Bank of India 74/1 GMVN Building, 3rd floor, Rajpur Road, Dehradun - 248 001 STD Code : 0135 Telephone : 2742003 Fax: 2742001 Email: cms.bodehradun@rbi.org.in	Uttarakhand and seven districts of Uttar Pradesh viz., Saharanpur, Shamli (Prabudh Nagar), Muzaffarnagar, Baghpat, Meerut, Bijnor and Amroha (Jyotiba Phule Nagar)	Shri Prashant Anand (AGM) IDBI Bank Ltd., First Floor, C-9, Nehru Colony Dehradun 248 001 Mobile No. 8950030164 Email ID: prashant.anand@idbi.co.in
8	Guwahati	C/o Reserve Bank of India Station Road, Pan Bazar Guwahati-781 001 STD Code: 0361 Tel.No.2542556/2540445 Fax No. 2540445 E-mail: cms.boguwahati@rbi.org.in	Assam, Arunachal Pradesh, Manipur, Meghalaya, Mizoram, Nagaland and Tripura	Shri Khangembam Sanjay Singh (DGM) IDBI Bank Ltd., IDBI Building, G. S. Road, Guwahati - 781 005, Assam Mobile No.: 9883934455 Email: k.sanjaysingh@idbi.co.in

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9	Hyderabad	C/o Reserve Bank of India 6-1-56, Secretariat Road Saifabad, Hyderabad-500 004 STD Code: 040 Tel.No.23210013/23243970 Fax No.23210014 E-mail: cms.bohyderabad@rbi.org.in	Andhra Pradesh and Telangana	Shri Pasupulati Venkata Surendra (DGM) IDBI Bank Ltd., D. No: 5-9-89/1&2, Chapel Road, P.B. No: 370, Hyderabad 500 001 Telangana Tel No.: 040-67694050 Mobile No.: 9849030604 Email: venkata.surendra@idbi.co.in
10	Jaipur	C/o Reserve Bank of India, Ram Bagh Circle, Tonk Road, Post Box No.12, Jaipur- 302 004 STD Code: 0141 Tel.No.5107973/5101331 Fax No.0141-2562220 E-mail: cms.bojaipur@rbi.org.in	Rajasthan	Shri Sarveshwar Sharma (AGM) IDBI Bank Ltd., D-24, Durlabh Niwas, Prithviraj Road, C Scheme, Jaipur – 302 001 Rajasthan Tel No.: 0141 - 4133502 Fax No.: 0141 - 236174 Mobile No.: 9828069602 Email: sarveshwar_sharma@idbi.co.in

S. No	Centre	Banking Ombudsman (BO)	Area of Operation	Name and Address of the Nodal Officer of the Bank
11	Jammu	C/o Reserve Bank of India Rail Head Complex, Jammu - 180 012, STD Code: 0191 , Tel: 2472451, 247 0137, Email: cms.bojammu@rbi.org.in	Union Territories of Jammu & Kashmir and Ladakh	Shri Vijay Sharma (AGM) IDBI Bank Ltd. Office Block No O.B.26,, Grid Bhavan, 1st Floor, Rail Head Complex , Jammu – 180012 Jammu & Kashmir Land Line No: 01923241931 Mobile No.: 9906081349 E-mail: vijay.sharma@idbi.co.in
12	Kanpur	C/o Reserve Bank of India M.G. Road, Post Box No.82 Kanpur- 208 001 STD Code: 0512 Tel.No.2306278/2303004 Fax No.2305938 E-mail: cms.bokanpur@rbi.org.in	Uttar Pradesh (excluding Districts of Ghaziabad, Gautam Buddha Nagar, Saharanpur, Shamli (Prabudh Nagar), Muzaffarnagar, Baghpat, Meerut, Bijnor and Amroha (Jyotiba Phule Nagar)	Shri Mohd Anas (AGM) IDBI Bank Ltd., Virendra Smriti, Second Floor, 15/54 - B, Civil Lines, Kanpur 208001, Uttar Pradesh Fax No.: 0512 - 2304286 Mobile No.: 9359148521 Email: anas@idbi.co.in

S. No	Centre	Banking Ombudsman (BO)	Area of Operation	Name and Address of the Nodal Officer of the Bank
13	Kolkata	C/o Reserve Bank of India 15, Netaji Subhash Road Kolkata-700 001 STD Code: 033 Tel.No.22306222/22305580 Fax No.22305899 E-mail: cms.bokolkata@rbi.org.in	West Bengal and Sikkim	Shri Ramani Ranjan Swain (DGM) IDBI Bank Ltd., 44, Shakespeare Sarani, PB No 16102, Kolkata 700 017 West Bengal Tele No.: 033 - 6655 7777 Mobile No.: 9937147554 Email - ramani.swain@idbi.co.in
14	Mumbai (I)	C/o Reserve Bank of India, Fourth Floor, Opp. Mumbai Central Railway Station, Byculla, Mumbai 400 008 Tel.No: 022-23022028 Fax No.: 022-23022024 E-mail: cms.bomumbai1@rbi.org.in	Districts of Mumbai, Mumbai Suburban and Thane	Smt. Manbir Kaur (DGM) IDBI Bank Ltd. 2nd Floor, A, B & C Wings Mittal Court, Nariman Point Mumbai 4000021 Tel No: 022 - 61279264 Mobile No: 9717680309 E-mail ID: manbir.kaur@idbi.co.in
15	Mumbai (II)		Goa and Maharashtra, (except the districts of Mumbai, Mumbai Suburban and Thane)	
	Mumbai (II) / Nagpur		Sol falling under Nagpur Zone	Shri Sanjay Vijay Thorat (DGM) RBG West II Zonal Office, Dharampeth, Salasar Prestige, 1st Floor, Plot No.-1/A Off WHC Road, Nagpur Maharashtra, Pin :440 010 Off - 0217-2726955 Mob – 9225643349 Email - sanjay_thorat@idbi.co.in

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	Mumbai (II) / Pune		Sol falling under Pune & Kolhapur Regions	Shri Harshad Suresh Barje (DGM) IDBI House, Dynaneshwar Paduka Chowk Fergusson College Road Pune Pin :411004 Maharashtra Mob – 9423961619 Email - hs.barje@idbi.co.in
16	New Delhi (I)	C/o Reserve Bank of India, Sansad Marg, New Delhi STD Code: 011 Tel.No.23725445/23710882 Fax No.23725218 E-mail: cms.bonewdelhi1@rbi.org.in	North, North-West, West, South-West, New Delhi and South districts of Delhi	Shri Dhananjay Krishna Seth (DGM) IDBI Bank Ltd., Zonal Office, New Delhi 9th Floor, Plate B, Block 2, NBCC Office Complex East Kidwai Nagar New Delhi Pin :110023 Tele No.: 011-69297008 Mobile No.: 9910854719 Email: dhananjay.seth@idbi.co.in
17	New Delhi (II)	C/o Reserve Bank of India, Sansad Marg, New Delhi STD Code: 011 Tel.No.23725445/23710882 Fax No.23725218 E-mail: cms.bonewdelhi2@rbi.org.in	Haryana (except Panchkula, Yamuna Nagar and Ambala Districts) and Ghaziabad and Gautam Budh Nagar districts of Uttar Pradesh	Shri Shambhu Singh Meena (AGM) IDBI Bank Ltd., Zonal Office, New Delhi 9th Floor, Plate B, Block 2, NBCC Office Complex East Kidwai Nagar New Delhi Pin :110023 Tele No.: 011-69297091 Mobile No.: 8948993366 Email: shambhu.meena@idbi.co.in

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18	Patna	C/o Reserve Bank of India, Patna-800 001 , STD Code: 0612 Tel.No.2322569/2323734 Fax No.2320407 , E-mail: cms.bopatna@rbi.org.in	Bihar I and II	Shri Md Islamul Haque (DGM) IDBI Bank Ltd., Sai Corporate Park, Third Floor, Rukanpura, Bailey Road Patna Pin :800014 Bihar Fax No.: 06123520110 Mobile No.: 9082374388 Email: md.haque@idbi.co.in
19	Raipur	C/o Reserve Bank of India Subhashish Parisar, Satya Prem Vihar, Sundar Nagar, Raipur-492 013, Chhattisgarh, STD Code: 0771 Tel: 2242321 E-mail: cms.boraipur@rbi.org.in	Chhattisgarh	Shri Ajit Sarkar (AGM) IDBI Bank Ltd., Dev Tower, 1st Floor Kabir Chowk, Besides Holy Heart School, Civil Lines, Raipur 494 001 Chhattisgarh Mobile No.: 9836490444 Email: ajit.sarkar@idbi.co.in
20	Ranchi	C/o Reserve Bank of India 4th Floor, Pragati Sadan, RRDA Building, Kutchery Road, Ranchi Jharkhand 834001 STD Code : 0651 Telephone : 2210512 Fax : 2210511 Email: cms.boranchi@rbi.org.in	Jharkhand	Shri Gagan Gupta (AGM) IDBI Bank Ltd., 2nd Floor, City Plaza Above Reliance Digital, Main Road , Ranchi 834 001 Jharkhand Tele No.: 0651 - 6600486 Fax No.: 0651-2332052 Mobile No.: 8002475893 Email: gagan.gupta@idbi.co.in

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21	Thiruvananthapuram	C/o Reserve Bank of India Bakery Junction Thiruvananthapuram-695 033 STD Code: 0471 Tel.No.2332723/2323959 Fax No.2321 625 E-mail: cms.botrivandrum@rbi.org.in	Kerala, Union Territory of Lakshadweep and Union Territory of Puducherry (only Mahe Region).	Smt. Vidya Ashok Shah (DGM) IDBI Bank Ltd., Regional office, Panampilly Nagar, Post Bag No. 4253 Kochi 682036 , Kerala Tele No.: 0484 2386703 Mobile No.: 9847452000 Email: vidya@idbi.co.in
22	Shimla	C/o Reserve Bank of India 40, SDA Complex, Kasumpti, Shimla Himachal Pradesh - 171009	Himachal Pradesh	Shri Vinod Kumar Tanwar (AGM) Jeevan Jyoti, Lala Lajapatrai Chowk, The Mall, PB No:52, Shimla, Himchal Pradesh -171001, Mobile: 8425875551 Email: vinod.tanwar@idbi.co.in