

**Digital Banking Department**  
Details of Tenders /contracts (Rs.2 Lakhs and above) awarded till March, 2026

Sl. No.	RFP Reference No. and Date	Nature of work - service - activity	Contract awarded to	Purchase Order Date (DDMMYYYY)	Amount (Rs)	Contract period From-- To--(DDMMYYYY)	Whether award on Nomination Basis (Yes-No)	If awarded on Nomination basis, reasons for- the same
1	REF No: IDBI-Bank-ITD-VMG-LRFP-23- 24-57; January 10, 2024	End to End Supply, Implementation and Maintenance of CBDC	Sarvata Technologies Pvt Ltd	09-02-2024	1,83,00,000	From 09-02-2024 to 09-02-2029	No	NA
2	Nomination	UPI Switch and its Peripheral Applications	Sarvata Technologies Pvt. Ltd	08-03-2022	1,40,00,000	From 08-03-2022 to 07-03-2027	Yes	IMPS payment platform currently deployed in the bank was implemented by Sarvata Technologies (OEM identified through RFP Process) in 2015. In response to updation proposal of IMPS, Sarvata offered a unified platform including services of UPI, BBPS, IMPS, ABRs, E-KYC, etc., which was adopted by the Bank.
3	IDBI-Bank-ITD-PPG-RFP-24-25 -58 : 30-01-2025	Development and implementation of software solution for Digitalization of Corporate Credit Journey (DCCJ)	M.s. Eagle Peak Intl Private Limited (Nevensus)	23-06-2025	1,58,00,000	08.08.2025 - 07.08.2028	No	NA
4	Ref# IDBI-Bank-DBD-RFQ- 25-26 -02 dated January 05, 2026	Conducting accessibility audit of Web and Mobile Banking Applications	Suganya Digital Solution Pvt. Ltd.	21-02-2026	3,20,000	One time activity	No	NA
5	IDBI-Bank-ITD-PPG-RFP-24-25-54 & 20-01-2025	Supply & Installation of ATMs	NCR Corporation India Pvt Ltd	06-04-2025	17,87,17,710	From 07-10-25 to 06-10-2033	No	NA
6	IDBI-Bank-CRM-RFP-2024-25	Supply, Installation & Maintenance of 600 Cash Recycler Machines (CRMs)	L1 - OKI India Pvt Ltd.	04-02-2025	37,26,00,000 49,16,16,000	16-01-26 to 15-01-2034 1. Cost Part I (Cost of CRMs) 2. Cost Part II (Cost for Managed Services)	No	NA
7	IDBI-Bank-CRM-RFP-2024-25	Supply, Installation & Maintenance of 400 cash Recycler Machines (CRMs)	L2 - Hitachi Payments Services Pvt. Ltd.	04-02-2025	24,84,00,000 32,77,44,000	30-10-2025 to 29-10-2033 1. Cost Part I (Cost of CRMs) 2. Cost Part II (Cost for Managed Services)	No	NA
8	IDBI BANK-MS-RFP-2021-22-001	Managed Service Provider for ATMs	Financial Software and Systems (P) Limited	29-09-2021	5,60,00,000	01-11-2021 to 31-10-2027 (monthly charges)	No	NA
9	IDBI BANK-DBD-RFQ-2025-26-01	Benchmarking of Digital Banking Products & Services	M-s KPMG Assurance and Consulting Services LLP (KPMG)	11-10-2025	14,00,000	One time activity	No	NA
10	DBD-PO- Deloitte-2026-27-1	Assessment and Gap Analysis of the Bank's Compliance with the RBI Master Direction on Digital Payment Security Controls (DPSC)	M-s Deloitte Touche Tohmatsu India LLP	13-03-2026	18,50,000	One time activity	No	NA
11	IDBI Bank- DCMS-RFP-March 2016	Service	M-s. Financial Software and System Private Limited	01-03-2016	1,21,00,000	16-03-2018 to Perpetual	No	NA
12	Nomination	Service	M-s. Indidass.com Limited	25-01-2023	24,00,000	01-04-2025 to 31-03-2029	Yes	For compliance of the guidelines of RBI on e-mandate for its suite of card products viz. Debit, Credit and Pre-paid cards, Bank had approached Card network Franchisees viz. VISA, MasterCard and RuPay (NPCI). It was suggested by VISA and MasterCard that Bank is required to on-board a third party vendor for setup of this facility.
13	Nomination	Service	M-s. PwJ Digital Labs Private Limited	14-01-2025	83,00,000	25-11-2024 to 24-11-27	Yes	The vendor is the existing and certified ACS provider. Since 2010, integrated with the current card authentication infrastructure. Evaluation against alternate vendors indicated that migration would require extensive system changes, re-certifications with card networks, increased operational risk, and potential disruption to live transactions. Considering security, compliance, business continuity, and overall cost implications, Whimo has been continued.



*[Handwritten Signature]*  
01/04/2026

14	IDBI-Bank-ITD-VMGL-RFP-22-23-06	Digital Capability Partnership	Perfos Software Solutions Pvt Ltd	29-07-2022	Rs. 2,65,00,000+- Variable Fee (Rs. 100 - Fee Per Credit Card Application Validation)	31-07-2025 to 30-07-2028	No	NA	
15	RFP	Digital Capability Partnership	FinTech Products and Solutions India Pvt. Ltd. (MoneyOne)	09-09-2022	Rs. 2,40,000 (Certification Fee per Year + Applicable taxes) + Rs. 1.80 TSP charges (FTU) per data fetch plus applicable taxes	26-05-2025 to 30-05-2026	No	NA	
16	IDBI-Bank-ITD-VMGL-RFP-23-24-23	Digital Capability Partnership	M-s Scoreme Solution Pvt Ltd	03-01-2024	1,75,00,000	01-03-2024 to 28-02-2029	No	NA	
17	IDBI-Bank-ITD-VMGL-RFP-22-23-52	Digital Capability Partnership	M-s Credit Avenue Pvt. Ltd.	15-05-2023	20,00,000	(One Time Implementation Fee) 07-01-2024 to 06-01-2029	No	NA	
18	IDBI-Bank-ITD-VMGL-RFP-23-24-22	Digital Capability Partnership	Perfos Software Solutions Pvt Ltd	16-01-2024	48,00,000	16-01-2024 to 15-01-2029	No	NA	
19	NA	Distribution Partnership	Vgy Network Services Private Limited	23-08-2022	Commission Based- Existing dealers - 50-45-40 tps (S500cr - 500-1000cr - >1000cr; post-Mar'23: 30 tps for <500cr). New dealers - 50-45-40 tps. New anchors - 60-55-45 Bps.	01-02-2026 to 31-01-2029	No	NA	
20	IDBI-Bank-ITD-VMGL-RFP-22-23-55	Digital Capability Partnership	Moong Labs Technologies Pvt Ltd	08-06-2023	33,00,000	8-6-2023 to 07-06-2028	No	NA	
21	IDBI-Bank-ITD-VMGL-RFP-22-23-37	Digital Capability Partnership	M-S, IN-Solutions Global Limited	31-01-2023	18,00,000	20-11-2024 to 19-11-2029	No	NA	
22	IDBI Bank-DBEPD-ME-RFP-2022 23-01 dated 28th November 2022	Procurement of Android POS Terminals & End to End Management of Android POS terminals and processing of POS transaction	Wordline India private Limited	Multiple purchase order	46,80,01,210	6-1-2025 to 05-01-2027	No	NA	
23	IDBI Bank-DBEPD-ME-RFP-2022 23-01 dated 28th November 2022	Procurement of Android POS Terminals & End to End Management of Android POS terminals and processing of POS transaction	Hitech Payment Services Private Ltd.	Multiple purchase order	46,80,01,210	27-02-2024 to 26-02-2026	No	NA	
24	IDBI Bank-DBD-ME-RFP-2025-26-01 dated August 05, 2025	Selection of vendor for Procurement of Sound Box terminals under OPEX Model, End to End management of Sound Box terminals and Processing of Sound Box Transactions	Iservu Technology Private Limited	Multiple purchase order	5,58,00,000	10-03-2026 to 09-03-2028	No	NA	
25	IDBI-Bank-DB&EPD-LRFP-2020-21-02: August 7 2020	Loyalty point program on Debit Cards	Novus Loyalty Ltd.	01-10-2020	4,00,00,000	08-10-2025 to 07-10-2028	No	NA	
26	IDBI-Bank-ITD-VMGL-RFP-22-23-55: Jan 23 2023	Customer Engagement solution	MoongLab Technologies Pvt Ltd	06-08-2023	33,00,000	20-11-2023 to 20-11-2028	No	NA	Bank introduced WhatsApp Banking on October 13, 2020 by onboarding ACL Mobile Pvt. Ltd. on nomination basis. ACL has since been acquired by Sinch Cloud Communication Services India Private Limited (Sinch). Renewal of the Services from Sinch Cloud Communication Services India Private Limited Sinch is done on annual basis and the current such agreement is valid till Oct 31, 2026.
27	WhatsApp Banking Agreement with Sinch Cloud Communication Services India Pvt Ltd	WhatsApp Banking Services	Sinch Cloud Communication Services India Pvt Ltd		24,53,000	01-11-2025 to 31-10-2026	Yes		

