



**Charges for Doorstep Banking Services extended to Senior Citizen Customers
(above the age of 70 years) and Persons with Disabilities**

Request	Super Senior Citizens (80 years and above) & Persons with Disabilities (PWD)	Senior Citizens (Above 70 years and Below 80 years)*
	Proposed Service Charge per visit (Exclusive of GST)	
Financial <i>(Pick up of cash#, Pick up of cheques, RTGS, NEFT Requests, Delivery of cash#)</i> <i># (Upto Rs. 25,000 per request)</i>	NIL	Rs.100
Non-Financial <i>(Submission of KYC Documents, Life Certificates, Form 15G / H, Delivery of Account / Mutual Fund statements, Passbook updates)</i>		Rs.50

* *Free services would be offered once per month for Senior Citizens (Above 70 years and Below 80 years)*

Terms & Conditions:

- a. Account shall be in active status.
- b. The service shall be available, on request only, within distance of 5 K.M from the Home Branch.
- c. Only one request per day shall be entertained on any working day.
- d. Requests received between 10:00 AM to 1:00 PM will be executed within the same day (on best effort basis).
- e. Requests received thereafter shall be fulfilled on the next working day.
- f. Doorstep Banking Services can be availed from Home Branch only.

For any further details, customers may contact their home branch(s).